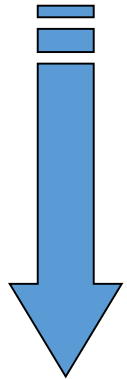


WHYTE'S DIRECTIVENESS SCALE (Whyte WF 1982)

LEAST



MOST

- Making encouraging sounds
- Reflecting back Participant's comments
- Probing on Participant's last comment
- Probing on an idea preceding Participant's last comment
- Probing an idea expressed earlier in the interview
- Researcher introduces a new topic